

POST-EVENT REPORT

SUNDAY 4TH MAY 2014, WALDORF ASTORIA DUBAI PALM JUMEIRAH

Presented by



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THANK YOU

Motivate and Panacea Publishing would like to extend our thanks and appreciation to our sponsors for what was a hugely successful evening celebrating the very best in the travel and tourism industry.

We hope you thoroughly enjoyed your evening, and we look forward to working with you again in the future.

Thanks again,

The Motivate Events Team





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YOU ARE INVITED.

Over 400 guests joined us to celebrate as 35 awards were presented on the evening.





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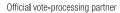




















THE VENUE

WALDORF ASTORIA DUBAI PALM JUMEIRAH

Located on the world famous Palm, Waldorf Astoria Dubai Palm Jumeirah features luxury accommodations with panoramic views of the Arabian Gulf and Dubai's skyline. Special thanks to Louise Stephan, Bassem Saudy and the team for all their support.

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GUEST OF HONOUR

HEINZ BECK

World-renowned, 3-star Michelin Chef Heinz Beck was guest of honour and presented the awards on the evening. Heinz Beck is widely known throughout Italy and Europe as a notable master of modern gastronomy. Expressing a unique interpretation of the modern kitchen, Beck's artistry exceeds his raw culinary talent with a well-guarded process, which includes mindfully curating ingredients and implementing innovative techniques to transform simple ingredients into highly evocative dishes.

The decorated Chef is heralded as a leader in the Italian and Mediterranean culinary tradition with numerous career recognitions including 'Michelin', 'Bibenda', 'Gambero Rosso' and 'L'Espresso'. Social by Heinz Beck located in the Waldorf Astoria Dubai Palm Jumeirah is set to amplify Chef Beck's reputation within Dubai and solidify his position as an international culinary talent. Guests were treated to the delicious Heinz Beck speciality dessert Raspberries 1.1.





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EVENT BRANDING

Sponsors logos were placed on all event collateral including; the invitations, photo backdrop, table top branding, drinks coasters, screens, outdoor signage, ballroom banners and the menu.

























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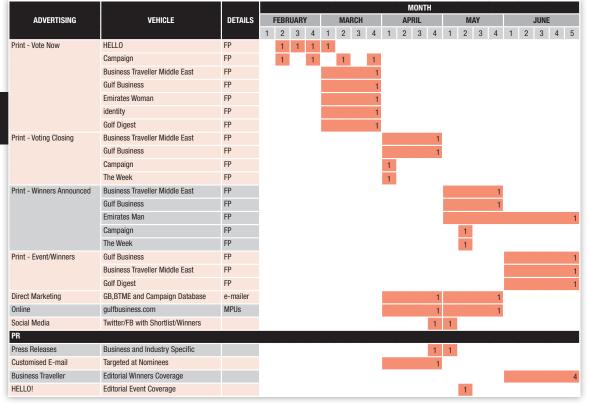






MARKETING

MEDIA PLAN





PRINT ADS

The ads ran in Business Traveller Middle East, Gulf Business, Campaign Middle East, Emirates Woman, identity and The Week from February to June.

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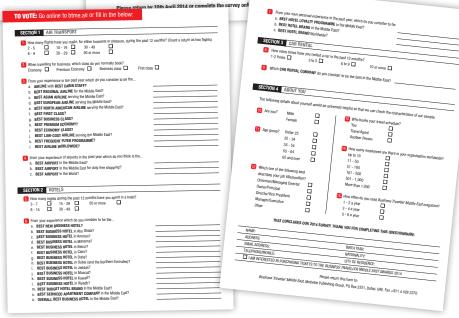


PRE-EVENT COVERAGE



The voting form was sent out with the March 2014 edition of Business Traveller Middle East.

Votes were received in the thousands both by voting slips and online via www.btme.ae









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ONLINE PRE-EVENT COVERAGE

A microsite was created for users to vote for their preferred outlets.



Banners were placed on both gulfbusiness.com and stuffmideast.com to promote voting.





ONLINE VOTING SITE

www.btme.ae



www.gulfbusiness.com







www.stuffmideast.com

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Airline with the Best Cabin Staff **EMIRATES**



Airline with the Best Economy Class **ETIHAD AIRWAYS**



Airline with the
Best Premium Economy Class
VIRGIN ATLANTIC



Airline with the Best Business Class **EMIRATES**



Airline with the Best First Class **EMIRATES**



Airline with the
Best Frequent Flyer Programme
ETIHAD GUEST



Best Regional Airline serving the Middle East QATAR AIRWAYS



Best Asian Airline serving the Middle East SINGAPORE AIRLINES



Best European Airline serving the Middle East **LUFTHANSA**

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JACOBSONS



Best North American Airline serving the Middle East **UNITED AIRLINES**



Best Low-Cost Airline serving the Middle East **flydubai**



Best Airline Worldwide **EMIRATES**



Best Airport in the Middle East **DUBAI INTERNATIONAL AIRPORT**



Best Airport for Duty Free Shopping in the Middle East **DUBAI INTERNATIONAL AIRPORT**



Best Airport in the World SINGAPORE CHANGI AIRPORT



Best Car Rental Company in the Middle East **AVIS**



Best New Business Hotel
THE OBEROI, DUBAI



Best Business Hotel in Abu Dhabi
THE RITZ-CARLTON ABU
DHABI, GRAND CANAL

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Best Business Hotel in Dubai JW MARRIOTT MARQUIS **HOTEL DUBAI**



and the Northern Emirates

RAS AL KHAIMAH

Best Business Hotel in Sharjah **WALDORF ASTORIA**



Best Business Hotel in Amman **KEMPINSKI HOTEL AMMAN**



Best Business Hotel in Beirut INTERCONTINENTAL **PHOENICIA BEIRUT**



Best Business Hotel in Cairo INTERCONTINENTAL **CITYSTARS CAIRO**



Best Business Hotel in Doha **HILTON DOHA**



Best Business Hotel in Kuwait RADISSON BLU HOTEL, **KUWAIT**



Best Business Hotel in Manama **SHERATON BAHRAIN HOTEL**



Best Business Hotel in Muscat AL BUSTAN PALACE, A RITZ-CARLTON HOTEL

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Best Business Hotel in Riyadh THE RITZ-CARLTON, RIYADH



Best Business Hotel in Jeddah



Best Budget Hotel Brand INTERCONTINENTAL JEDDAH CENTRO HOTELS BY ROTANA



Best Serviced Apartments Company in the Middle East FRASERS HOSPITALITY



Overall Best Business Hotel in the Middle East JW MARRIOTT MARQUIS

HOTEL DUBAI



Best Hotel Loyalty Programme in the Middle East **ROTANA REWARDS**



Best Hotel Brand in the Middle East **JUMEIRAH**



Best Hotel Brand Worldwide INTERCONTINENTAL **HOTELS & RESORTS**

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BUSINESS TRAVELLER MIDDLE EAST MAY 2014



he Waldorf Astoria Dubai Palm Jumeirah ballroom provided the five-star setting to this year's Business Traveller Middle East Awards, which were attended by more than 350 executives from across the regional and international travel industry.

International travel industry.

Heinz Beck, the award-winning
Michelin-starred chef, who recently
launched Social by Heinz Beck at
the resort, flew in on British Airways to present the awards, which were sponsored by Masar Printing Press, Nikon, Samsonite, American Express

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Middle East, Go Cash, UAE Exchange, Jeep and Jacobsons Direct Marketing Services.

Executive chef BertrandValegeas and his culinary team treated guests to a three-course menu comprising beetroot carpaccio, roasted rack of lamb and one of Beck's signature desserts Raspberry 1.1

Ian Fairservice, Motivate Managing Partner and Group Editor-in-Chief, welcomed guests and outlined the principal changes in the industry in the previous 12 months.

Dubai has once again been the "stellar Dupan has once again been the "stella hospitality performer regionally" and its reputation has been enhanced with the recent opening of a third Sofitel hotel and new contracts announced for Viceroy Hotels & Resorts and Langham Hospitality Group.

Hospitality Group.

He returned to last November,
when Dubai secured Expo 2020 and
Gulf Carriers placed orders exceeding
\$200 billion at the Dubai Airshow."The
month will surely go down as one of the
most pivotal in UAE aviation history,"
he caid

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BUSINESS TRAVELLER
MIDDLE EAST MAY 2014

But fellow Gulf carriers Etihad Airways and Qatar Airways received awards too in recognition of their growing networks, products and services.

Etihad Airways won Airline with the Best Economy Class and Eithad Guest picked up Airline with the Best Frequent Flyer Programme for the second successive year, while Qatar Airways won Best Regional Airline serving the Middle East.

26 MAY/JUNE 2014

Flydubai once again received Best Low-Cost Airline Serving the Middle East. Other airlines that collected the distinctive diamond trophies included Lufthansa (Best European Airline Serving the Middle East). Virgin Atlantic (Airline with the Best Premium Economy Class) and Singapore Airlines (Best Asian Airline Serving the Middle East).

The airport categories followed the formbook of previous years with Dubai International winning Best Airport in

the Middle East and Best Airport for Duty Free Shopping in the Middle East, while Singapore Changi collected Best Airport in the World. Avis was voted Best Car Rental Company in the Middle East.

In the hotel categories, the world's tallest hotel, The JW Marriott Marquis Hotel Dubai, stood above its competitors by winning Best Business Hotel in Dubai and Overall Best Business Hotel in the Middle East.

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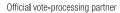


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BUSINESS TRAVELLER MIDDLE EAST MAY 2014



NEW HOTELS RECEIVE MADDITS
Other sparkling five-star newcomers,
The Oberoi Dubai and The RitzCarlton Abu Dhabi Grand Canal,
were also honoured in the Best New
Business Hotel and Best Business Hotel
in Abu Dhabi categories, respectively.
InterContinental Hotels Group
continued last year's successes

continued last year's successes by picking up a quartet of awards – Best Business Hotel in Jeddah (InterContinental Jeddah), Best Business Hotel in Beirut (Phoenicia Beirut, an InterContinental Hotel), Best Business Hotel in Cairo (InterContinental Citystars Cairo) and the prestigious Best Hotel Brand Worldwide.

Other winners included The Waldorf Astoria Ras Al Khaimah, which won Best Hotel in Sharjah and the Northern Emirates (a new category in 2014); Kempinski Amman, which won the Amman category for the first time; the recently renovated Radisson

Blu Kuwait shone in the Kuwait category; there were twin successes for Ritz-Carlton in the Muscat (Al Bustan Palace, a Ritz-Carlton hotel) and Riyadh categories; Hilton Doha collected Best Business Hotel in the Qatari capital; and the Sheraton Bahrain was voted Best Business Hotel in Manama.

Centro Hotels by Rotana won
Best Budget Hotel Brand and Rotana
Rewards received Best Hotel Loyalty

MAY/JUNE 2014 27

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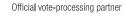




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AWARDS

Programme in the Middle East, while Best Serviced Apartments Company in the Middle East went to Frasers Hospitality.

In Fairservice, Managing partner and Group Editor-in-Chief of Motivate said this year's winners were a pleasant mix of established and new operators.

"Our readers have sided with many of the well-known operators, which once again operators, which once again have delivered consistently high service levels amid increasing competition, while warming to the new properties that are embracing innovative and contemporary concepts," he said.



Julian Gregory, Managing Director of Panacea Publishing, who announced the awards pictured with Heinz Back.

BECK ON CALL FOR MORE GULF OPPORTUNITES

Heinz Beck is a busy man at the best of times, so trying to catch him on night when he's guest of honour, and overseeing one of the courses, makes him especially difficult to catch.

In the end, I interview him at the back of house, next to plate upon plate of his Raspberry 1.1 dessert, which turns out to be a superb sweet finale to the 2014 awards ceremony.

It feels strangely appropriate, Not only because he's a chef who's spent most of his life in kitchens, but because this is one of his signature dishes at Social by Heinz Beck at the Waldorf Astoria Dubai Plam Jumeirah." My 1.1 has 11 different consistencies of raspberries," he says, which explains its underlying smooth-as-silk appeal.

Time is of the essence, so we quickly move on to Social, and I'm eager to ask him about his much-publicised quest to redefine fine drining." It's about being less complicated and closer to the guest—it's not so stiff and more casual," he says. "There's also more opportunity to share the food, but the dishes remain top quality. The experience must always be 360 degrees. It's an industry that's always growing and looking at new concepts—I'm very curious and want to do a lot of new things."

On that subject, he plans to open Belcanto by Heinz Beck at the Muscat Opera House by the middle of this year, another casual fine dining venue, and he's working on a retail concept in Dubai too. In November, he will open two restaurants in Tokyo, one casual, another fine dining, marking his first two restaurants in Asia. To date, he has six restaurants in his portfolio — three in Italy, one apiece in London and Algarve, and Social here at the Waldorf.

When I ask about his influences, the response is certainly a surprise. "My wife cooks fantastic Sicilian food—she doesn't use to much ingredients and makes it in a light and healthy way. She's my mentor! I would recommend less is more when you cook—use less ingredients and seasonings, and shorter cooking periods." D.E.

<u>Award winners</u>

e with the Best Cabin Staff: Emirates

rdine with the Best Pilst Glass, Edinates irline with the Best Business Class; Emirates irline with the Best Premium Economy Clas

Apantic e with the Best Economy Class: Etihad Airways Regional Airline serving the Middle East:

t Asian Airline Serving the Middle Eas

t Asian Amining appore Airlines st European Airline Serving the Middle East: flydubal st Low-cost Airline Serving the Middle East: flydubal st Airline Worldwide: Emirates

Best Airport in the Middle East: Dubai International Airpor Best Airport for Duty Free Shopping in the Middle East est Airport for Duty Free Shoppins in ubai International Airport est Airport in the World: Singapore Changi Airport

Best New Business Hotel: The Oberoi, Dubai Best Business Hotel in Abu Dhabi: The Ritz-Carltor Abu Dhabi, Grand Canal

Abu Dhabi, Grand Janai Best Business Hotel in Amman: Kempinski Hotel Ammar Best Business Hotel in Manama: Sheraton Bahrain Hotel Best Business Hotel in Beirut: Phoenicia Beirut,

Best Business novel. An InterContinental City Hotel Best Business Hotel in Cairo: InterContinental Citystars Cairo Best Business Hotel in Doha: Hilton Doha Best Business Hotel in Dubai: JW Marriott Marqui's

al Dubai

It Business Hotel in Sharjah and the Northern

Irates: Waldorf Astoria Ras Al Khaimah

It Business Hotel in Riyadh: The Ritz-Carlton, Riyadh

It Business Hotel in Jeddah: InterContinental Jeddah

It Business Hotel in Kuwait: Radisson Blu Hotel, Kuwait

It Business Hotel in Muscat: Al Bustan Palace,

st Budget Hotel Brand: Centro Hotels by Rotana st Serviced Apartments Company in the Middle East:

Overall Best Business Hotel in the Middle East: IW Marriott Marquis Hotel Dubai Best Hotel Loyalty Programme in the Middle Ea e in the Middle East:

Rotana Rewards
Rest Hotel Brand in the Middle East: Jumeirah



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28 MAY/JUNE 2014

BUSINESS TRAVELLER MIDDLE EAST MAY 2014

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SHOOT FOR THE SKY

Celebrating an evening of airline fleets, executive Motels and travellers, the Business Traveller Middle East Awards took place at the Waldorf Astoria Dubai Palm Jumeirah. Emirates were the standout winner in the airline category, receiving an overwhelming number of reader votes. In the hotel categories, the world's tallest hotel, The JW Marriott Marquis in Business Bay, stood above its competitors by winning Best Business Hotel in the Jubai and Overall Best Business Hotel in the Middle East. Prior to the ceremony, guests were treated to a decadent dinner masterminded by triple Michelin-star chef Heinz Beck who also presented the prestigious awards.



HELLO! MAY 15, 2014 ISSUE 466









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POST-EVENT ONLINE COVERAGE



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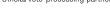
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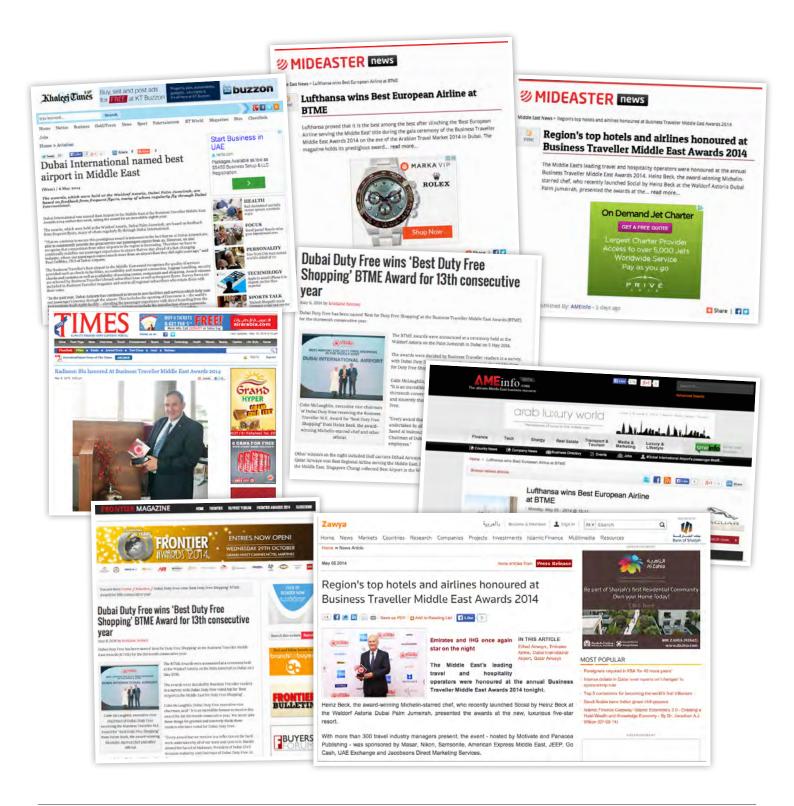








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